

## Support - We look after your IT so you don't have to



Quality system support is essential for the smooth running of your business. With the help of Crosshill Computing Services you are guaranteed to have a reliable and stable network. You can use us just as if we were part of your own company. We also offer a health check service for your system, this involves running diagnostics on your machines and recommending ways of improving your system.

We can:

- Provide long-term planning and advice
- Carry out an infrastructure review and provide recommendations for the future
- Provide support and maintenance for your existing infrastructure
- Provide user training and mentoring
- Give security advice and implement agreed policies
- Supply remote working solutions: advice and implementation services
- Provide backup and business recovery: advice and implementation of agreed solutions

### Previous Experience and Clients

We have provided support services for a range of clients. These include:

- B9 Organic Energy - Supply and installation of SSL VPN remote access
- Brackenwood Property - Cat5e cabling installation, labelling and testing
- Clare Veterinary Group - Microsoft Terminal Server installation including backup solution
- DCI Energy - Harddrive replacement, Windows XP and software installation
- MTA Process Components - Wireless broadband installation.



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